Dedicated Health Professionals Serving Our Campus Community
LOCATION & HOURS

MAIN CAMPUS
Between Joyner Library and the Flanagan Building

Hours (may vary around break periods/holidays):
M/T/Th/F 8am-5pm
W 9am-5pm
Sa/Su 9am-11:30am

Summer
M-F 7:30am-5pm
No weekends
LOCATION & HOURS

HEALTH SCIENCES CAMPUS
Inside the Health Sciences Student Center

Hours (may vary around break periods/holidays):
M/T/Th/F 8:00am-1:00pm and 2:00pm-5:00pm
W 10:00am-1:00pm and 2:00pm-5:00pm

Summer
M/W/Th 7:30am-1pm and 2:00pm-5pm
T 7:30am-1pm and 1:30pm-5:00pm
F 7:30am-11:30am
After Hours Care

After Hours Nurse Phone Line
(252) 328-6841
Can be called from anywhere

A student can also contact the local hospital:

VIDANT Medical Center

ECU Student Health Services
SERVICES (MAIN CAMPUS)

- Primary Care
- Laboratory
- Radiology
- Pharmacy
- Sports Medicine
- Travel Clinic
- Nutrition
- Allergy & Immunization Clinic
- Sexual Assault
- Referrals
SERVICES (HEALTH SCIENCES)

• Primary Care
• Laboratory
• Referrals
• Immunization Clinic
On Site Staff

- Physicians
- Nurse Practitioners
- Physicians Assistants
- Nursing Staff
- Registered Dietitians
- Insurance Staff
- X-ray Technician
- Laboratory Technicians
- Pharmacists
- Immunization Staff
Accessing Care

Appointments
- Open Access system ensures more same day appointments are available
- Can be made in person at Student Health, by phone, or online

Triage Care (Main Campus)
- A Registered Nurse will assess urgent symptoms such as lacerations, vomiting, disabling injury or fever >102° and then arrange an appropriate plan of care

Self Care (Main Campus)
- General OTC items and Pharmacist recommendations

Students Are Encouraged To Make Appointments!
Appointments

- Physicals
- Upper Respiratory Infections
- Elective Procedures
- GYN Problems
- Injuries
- Skin Problems

- Long Term Medical Problems
- STI Testing and Counseling
- Pregnancy Testing and Referral
- Non Urgent Mental Health Problems or Referral
Triage Care (Main Campus)

- Acute, Disabling Injury or Pain
- Illness with Temperature (greater than 102°)
- Lacerations or Acute Wounds
- Fainting Episodes
- Chest Pain
- Acute Emotional Problems
- Contagious Illness
- Burns
- Acute Abdominal Pain
- Acute Bleeding
- Seizures
- Acute Asthma Attacks
Student Health abides by the Federal law that includes protection of medical records (Health Insurance Portability and Accountability Act, or HIPAA).

No one other than health care providers can have access to medical information without written consent. We cannot release any information to parents or instructors without permission from the student except in cases of emergency.
Cost and Payment

- The Health Service fee paid with tuition covers the office visit and some other services at SHS.
- Costs are incurred for lab work, pharmacy items, orthopedic equipment, procedures, x-rays and other ancillary services.
- Payment is due the day of service and may be made through cash, check, MC/Visa or by charging the amount to the Cashiers Office.
- SHS is an in network provider for most Aetna, Blue Cross Blue Shield, Coventry, First Health Network and MedCost insurance plans. Students with other insurances will be self pay.
- Many prescription drug plans are accepted by our pharmacy; please check with our pharmacist for details.
IMMUNIZATION REQUIREMENT

A $100 fee will apply to records received after July 15. If immunization requirements are not met, students will be administratively withdrawn.

Students should also complete their “Report of Medical History” form on myPIRATEchart.
All UNC system students meeting certain criteria are required to have health insurance.

Eligible students are automatically charged for the Student Health Insurance Plan (SHIP) with tuition and will need to take action to either “waive out” or “enroll” in the plan. In order to waive out, students must have current and creditable health insurance.
Who Must Have Insurance?

Undergraduate Students who:
• are taking 6+ credit hours on campus
• are degree seeking
• pay the Health Service fee

Graduate Students who:
• are taking 3+ credit hours on campus
• are degree seeking
• pay the Health Service fee
Cost & Coverage of SHIP

- Total annual cost: $2627.00 ($1313.50 per semester)
- Provides 12 month coverage
- Financial Aid funds can be applied
- Health Service Fee covers provider charges at SHS while SHIP covers other medically necessary charges (labs, x-rays, etc.)
- MUST BE REGISTERED TO TAKE ACTION
- Deadline: September 10/January 31
What to Bring to School

- Thermometer
- Tylenol/Ibuprofen
- Band-Aids
- Antibiotic ointment
- List of current meds or allergies
- Insurance card

(remember OTC items can also be purchased at Student Health Service)
Student Health Services

98.5%
Overall patient satisfaction

70.2%
Returning patients (have been to SHS before)

What our patients are saying

The staff is incredible! Such polite individuals and always have my best interest at heart. I know this service will be provided to others.

I love it here! The doctors are friendly and so are the nurses! It's always clean and bright in here. 10/10

The staff is super friendly and are knowledgeable

They were kind and very helpful!

Very helpful & always accommodating
For More Information:

- **Phone**
  (252) 328-6841

- **Immunization fax:**
  (252) 328-4007

- **Fax for other documents:**
  (252) 328-0462

- **Visit**  
  [myPIRATEchart](https://ecu.medcatconnect.com)

- **E-mail**
  gotquestions@ecu.edu

- **studenthealth.ecu.edu**
  - Full Listing of Services
  - Hours, Calendar, Location, Forms, Parking Questions
  - Insurance Information
  - Contacts and Links

- **Social Media**
  ECU_SHS  
  ECU Student Health Services