Student Health Services

Dedicated Health Professionals
Serving Our Campus Community
LOCATION & HOURS

MAIN CAMPUS
Between Joyner Library and the Flanagan Building

Hours (may vary around break periods/holidays):
Monday/Tues/Thurs/Friday 8am-5pm
Wednesday 9am-5pm
Sat/Sun 9am-11:30am

Summer
Mon/Tues/Thurs/Friday 7:30am-5pm
Wednesday 8:30am-5pm
No weekends
LOCATION & HOURS

HEALTH SCIENCES CAMPUS
2nd floor, Health Sciences Student Center

Starting August 20 (may vary around break periods/holidays):
M/T/Th/Fri 8am-5pm (closed 1-2:15pm)
Wed 10am-5pm (closed 1-2:15pm)

Summer:
Monday/Wednesday 1pm-5pm
Tues/Thursday 7:30am-5pm
Friday 7:30am-11:30am
After Hours Care

After Hours Nurse Phone Line
(252)328-6841
Can be called from anywhere

A student can also contact the local hospital:

VIDANT Medical Center
SERVICES (MAIN CAMPUS)

- Primary Care
- Laboratory
- Radiology
- Pharmacy
- Sports Medicine
- Travel Clinic
- Nutrition
- Allergy & Immunization Clinic
- Sexual Assault
- Referrals
SERVICES (HEALTH SCIENCES)

• Primary Care
• Laboratory
• Referrals
• Immunization Clinic
**On Site Staff**

- Physicians
- Nurse Practitioners
- Physicians Assistants
- Nursing Staff
- Registered Dietitians
- Insurance Staff

- X-ray Technician
- Laboratory Technicians
- Pharmacists
- Immunization Staff
ACCESSING CARE

Appointments
• Our Open Access system ensures more same day appointments are available
• Can be made in person at Student Health, by phone, or online

Triage Care (Main Campus)
• A Registered Nurse will assess urgent symptoms such as lacerations, vomiting, disabling injury or fever >102° and then arrange an appropriate plan of care

Self Care (Main Campus)
• General OTC items and Pharmacist recommendations

Students Are Encouraged To Make Appointments!
APPOINTMENTS

- Physicals
- Upper Respiratory Infections
- Elective Procedures
- GYN Problems
- Injuries
- Skin Problems

- Long Term Medical Problems
- STI Testing and Counseling
- Pregnancy Testing and Referral
- Non Urgent Mental Health Problems or Referral
Triage Care (Main Campus)

- Acute, Disabling Injury or Pain
- Illness with Temperature (greater than 102°)
- Lacerations or Acute Wounds
- Fainting Episodes
- Chest Pain
- Acute Emotional Problems
- Contagious Illness
- Burns
- Acute Abdominal Pain
- Acute Bleeding
- Seizures
- Acute Asthma Attacks
- Poisoning
- Head Injuries
IMMUNIZATIONS

NC law requires all incoming students to provide immunization records.

If immunization requirements are not met, students will be administratively withdrawn.

A Few Words About:

- Meningococcal vaccine
- Flu shots
Privacy & Confidentiality

• Student Health abides by the Federal law that includes protection of medical records (Health Insurance Portability and Accountability Act, or HIPAA)

• No one other than health care providers can have access to medical information without written consent. We cannot release any information to parents or instructors without permission from the student except in cases of emergency.
**Cost and Payment**

- The Health Service fee paid with tuition covers the office visit and some other services at SHS.
- Costs are incurred for lab work, pharmacy items, orthopedic equipment, procedures, x-rays and other ancillary services.
- Payment is due the day of service and may be made through cash, check, MC/Visa or by charging the amount to the Cashiers Office.
- SHS is an in network provider for most Aetna, Blue Cross Blue Shield, Coventry, First Health Network and MedCost insurance plans. Students with other insurances will be self pay.
- Many prescription drug plans are accepted by our pharmacy; please check with our pharmacist for details.
HEALTH INSURANCE

All UNC system students meeting certain criteria are required to have health insurance.

“Waive Out or You’re In”

Eligible students are automatically charged for the Student Health Insurance Plan (SHIP) with tuition and will need to take action to either “waive out” or “enroll” in the plan. In order to waive out, students must have current and creditable health insurance.
WHO MUST HAVE INSURANCE?

Undergraduate Students who:
• are taking 6+ credit hours on campus
• are degree seeking
• pay the Health Service fee

Graduate Students who:
• are taking 3+ credit hours on campus
• are degree seeking
• pay the Health Service fee
Cost & Coverage of SHIP

- Offered by Student Blue (Blue Cross Blue Shield of NC)
- Total annual cost: $2587.76 ($1293.88 per semester)
- Provides 12 month coverage
- Financial Aid funds can be applied
- Health Service Fee covers provider charges at SHS while SHIP covers other medically necessary charges (labs, x-rays, etc)
IMPORTANT INFORMATION

Deadlines to Waive Out:
Fall – September 10th  
Spring – January 31st

Students waiving out will see a credit applied to their tuition bill once their existing coverage is verified.

Changes after the deadline are only possible if the student has a qualifying life event.

Patients who keep their existing coverage through companies not in network with SHS may request a walk out statement to self-file claims.
Do SOMETHING

www.studentbluenc.com

✓ Students must be registered for classes

✓ Click on "Find Your School" and select "East Carolina University" to continue to the secure website for ECU students.

✓ Choose “Waive” or "Enroll" and follow the instructions.
**WHAT TO BRING TO SCHOOL**

- Thermometer
- Tylenol/Ibuprofen
- Band-Aids
- Antibiotic ointment
- List of current meds or allergies
- Insurance card

(remember OTC items can also be purchased at Student Health Service)
NEW PIRATE CHECKLIST

√ Submit all required immunization information

√ Fill out the Report of Medical History via myPIRATEchart

√ Once registered for classes, enroll or waive out of the Student Health Insurance Plan

√ Under18? If so, have a parent/guardian complete the Consent for Treatment form

√ Follow us on social media to stay updated!/twitter/facebook
FOR MORE INFORMATION:

• Phone
  (252) 328-6841
• Immunization fax:
  (252) 328-4007
• Fax for other documents:
  (252) 328-0462
• Visit myPIRATEchart
  https://ecu.medicatconnect.com/
• E-mail
  gotquestions@ecu.edu

• www.ecu.edu/studenthealth
  • Full Listing of Services
  • Hours, Calendar, Location, Forms, Parking
    Questions
  • Insurance Information
  • Contacts and Links

• Social Media
  ECU_SHS
  ECU Student Health Services